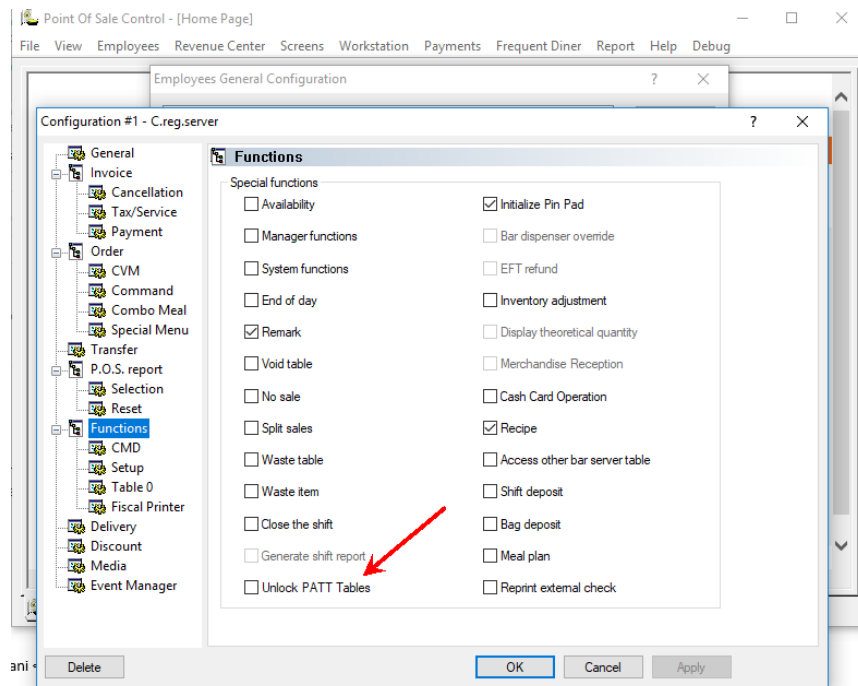




Table Locking Workaround

This how to document will explain how to configure Maitre'D to allow for unlocking tables that have been locked by the PATT device. We will also extend the lock time in order to allow guests to spend a longer amount of time paying at the table to avoid payments being posted to the batch but not to Maitre'D.

- 1) Step one – Extend the table locking time frame.
 - a. Insert the following line into the miscellaneous section of the bo.ini located in the data folder on the MD server: PATTTIMEOUT=6000
 - b. Stop and start the server and make workstation data
- 2) Step Two – Activate table unlocking.
 - a. Not only do you need “no table locking” flagged per previous STP instructions you will need to flag “unlock PATT Tables” located in the employee configuration under “Functions”.



There are no further steps needed. Test and verify.



1. Reboot terminal, when showing "*" (asterisk) on the last line of the screen, QUICKLY press F
2. Press F again to enter Telium Manager Function menu
3. Press 0 to select Telium Manager
4. Press 3 to select Initialization
5. Press 1 to select Parameter
6. Select Contactless by up and down key and enter key to select
7. Either Yes or No is checked.
8. If it is No, then use up and down key to change the setting by press enter key,
9. then select Internal at next screen, press enter key to change paramter
10. reboot terminal.