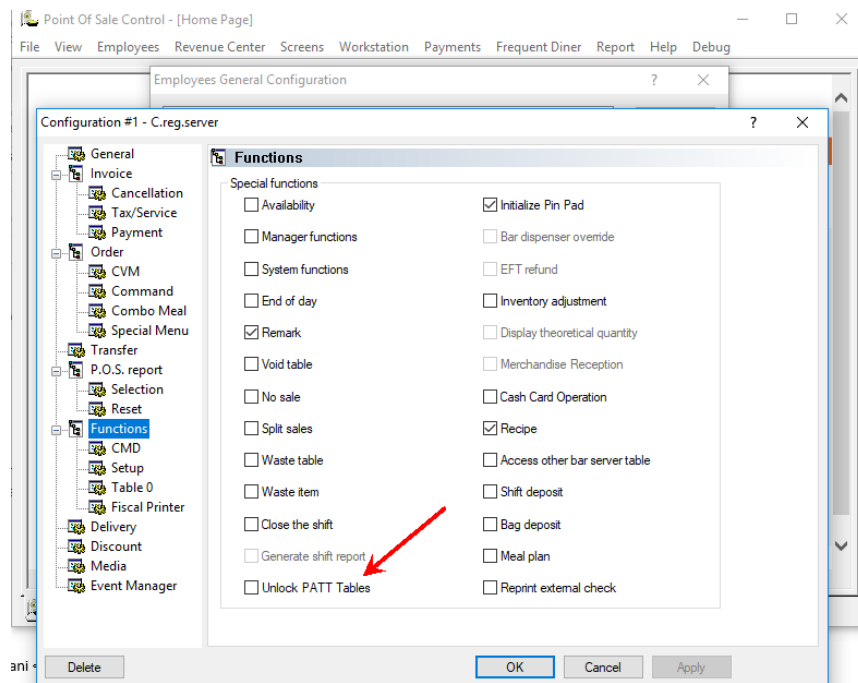




Table Locking Workaround

This how-to document will explain how to configure Maitre'D to allow for unlocking tables that have been locked by the PATT device. We will also extend the lock time in order to allow guests to spend a longer amount of time paying at the table to avoid payments being posted to the batch but not to Maitre'D.

- 1) Step one – Extend the table locking time frame.
 - a. Insert the following line into the miscellaneous section of the bo.ini located in the data folder on the MD server: PATTTimeOut=6000
 - b. Stop and start the server and make workstation data
- 2) Step Two – Activate table unlocking.
 - a. Not only do you need “no table locking” flagged per previous STP instructions you will need to flag “unlock PATT Tables” located in the employee configuration under “Functions”.



There are no further steps needed. Test and verify.